



# UOB Group Financial Updates

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Group Chief Financial Officer

For the First Quarter Ended 31 March 2023

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# Financial Highlights

## 1Q23 key financial indicators

Core operating profit <sup>(1)</sup>  
**\$2.1b**

+ 9% QoQ  
 + 60% YoY

Core net profit after tax <sup>(1)</sup>  
**\$1.6b**

+ 13% QoQ  
 + 74% YoY

Core return on equity <sup>(1)</sup>  
**14.9%**

+ 1.1%pt QoQ  
 + 6.1%pt YoY

Core cost/Income ratio <sup>(1)</sup>  
**40.9%**

- 1.7%pt QoQ  
 - 3.9%pt YoY

NPL ratio  
**1.6%**

no change QoQ  
 no change YoY

Credit costs  
**25bps**

+ 4bps QoQ  
 + 6bps YoY

NSFR ratio  
**121%**

+ 5%pt QoQ  
 + 8%pt YoY

CET 1 ratio  
**14.0%**

+ 0.7%pt QoQ  
 + 0.9%pt YoY




## 1Q23 Core Net Profit at another New High of \$1.6b

- NIM moderated to 2.14% from liquidity surplus placed into high quality assets and increase in funding costs.
- Fee income registered double-digit 14% growth, led by wealth management on the back of improved investor sentiments. Loan-related fees rebounded from last quarter's low. Card fees sustained momentum despite a seasonally softer quarter.
- Treasury and investment income surged to all-time high, boosted by stronger customer-related treasury income, as well as improved performance from trading and liquidity management activities.
- Core Cost/Income ratio improved to 40.9% from strong income growth and disciplined spending. Record high profits drove Return on equity to 14.9% (excluding one-off expenses).
- Asset quality resilient with NPL ratio at 1.6%. Pre-emptive general allowance set aside, resulting in total credit costs of 25bp and increasing performing loans coverage to 1.0%
- Liquidity, funding and capital positions strengthened. CET1 ratio increased 70bp to 14.0%.

(1) Excluding one-off expenses

## Performance by Segment

- Retail benefitted from strong growth in deposits and margins, pickup in cards and augmented by Citi consumer business
- Wholesale performance driven by margin expansion and treasury customer flows
- Global Markets captured broad-based opportunities in bonds, FX, rates and commodities, moderated by rising costs of funds

	1Q23 \$m	1Q22 \$m	YoY +/(-) %
<b>Operating Profit <sup>(1)</sup></b>			
 Group Retail <sup>(1)</sup>	<b>795</b>	376	>100
 Group Wholesale Banking	<b>1,420</b>	1,033	38
 Global Markets	<b>97</b>	138	(30)

(1) Excluding one-off expenses

# Consumers

- Tapping on rising affluence and growing digitalisation in Southeast Asia



## Scale Acquisition with Digital

Scale UOB TMRW across ASEAN to digitally acquire at low cost

**>7m**

Retail customers  
77% are  
digitally enabled

**>225k**

New to bank customers  
acquired in 1Q23,  
59% digitally acquired



## Deepen Engagement with Eco-system Partnerships

Leverage combined regional franchise in growing the number of multi-markets partnerships to drive customer engagement and lifetime value

**40**

Strategic multi-markets  
partnerships, amongst  
>1,000 in-country  
partnerships

**2x**

Credit card fees almost  
doubled year on year



## Leverage data insights to drive Omni-channel Offerings

Embrace data insights to digitalise customer experiences & processes; repurpose branches for more advisory needs

**\$160b**

Assets under  
management (AUM)<sup>1,2</sup>  
▲ 14% YoY

**~3x**

Higher average revenue  
generation by omni-  
channel vs traditional  
customers

1. Of which 60% are from customers overseas. 2. Refers to Privilege Banking, Privilege Reserve and Private Bank.

# Wholesale customers

- Growing regional franchise, capturing cross-border opportunities



## Strengthening Connectivity

Across our ASEAN footprint and global network



**+19%**  
Cross border income<sup>1</sup>;  
Formed 24% of GWB income



**+30%**  
Suppliers and distributors<sup>2</sup> within  
Financial Supply Chain  
Management (FSCM) solution



## Sector Specialisation

Building capabilities for  
greater diversification  
and risk mitigation



**+41%**  
Income from Non-Real Estate &  
Hospitality and Non-FIG sectors<sup>1</sup>



**+23%**  
Global Financial Institutions  
Group (FIG) income<sup>1</sup>



## Deepening Digitalisation

For secure and  
efficient transactions



**+114%**  
Cashless payments to  
businesses in the region<sup>3</sup>



**+13%**  
Digital banking transactions by  
businesses across the Group<sup>4</sup>

1. Year on year growth for Feb-23 YTD. 2. As of Feb-23. 3. Refers to payments made on Corporate PayNow, DuitNow and PromptPay in Singapore, Malaysia and Thailand. 4. Refers to digital banking transactions via UOB Infinity/BIBPlus

## Performance by Geography

- Continued momentum in quarterly growth across Singapore, ASEAN-4 and the developed markets
- Well connected overseas franchise, coupled with uplift from Citi consolidation; overseas contribution at 41% to Group operating profit

	1Q23	4Q22	QoQ	1Q22	YoY
	\$m	\$m	+/(-)%	\$m	+/(-)%
<b>Core operating profit <sup>(1)</sup></b>					
Singapore	1,233	1,204	2	697	77
<b>ASEAN-4</b>	<b>465</b>	<b>401</b>	<b>16</b>	<b>319</b>	<b>46</b>
Malaysia	224	195	15	171	31
Thailand	171	135	27	100	72
Indonesia	64	67	(4)	45	42
Vietnam	6	5	17	3	>100
<b>North Asia</b>	<b>153</b>	<b>170</b>	<b>(10)</b>	<b>147</b>	<b>4</b>
Greater China	137	162	(15)	130	5
Others	16	8	87	16	(4)
<b>Rest of the world</b>	<b>232</b>	<b>138</b>	<b>69</b>	<b>139</b>	<b>67</b>
Total	<b>2,083</b>	<b>1,912</b>	<b>9</b>	<b>1,301</b>	<b>60</b>
<b>Overseas contribution (%) <sup>(1)</sup></b>	<b>40.8</b>	<b>37.0</b>	<b>3.8</b>	<b>46.4</b>	<b>(5.6)</b>

(1) Excluding one-off expenses

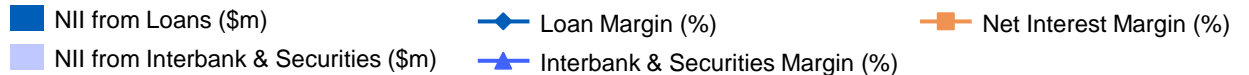
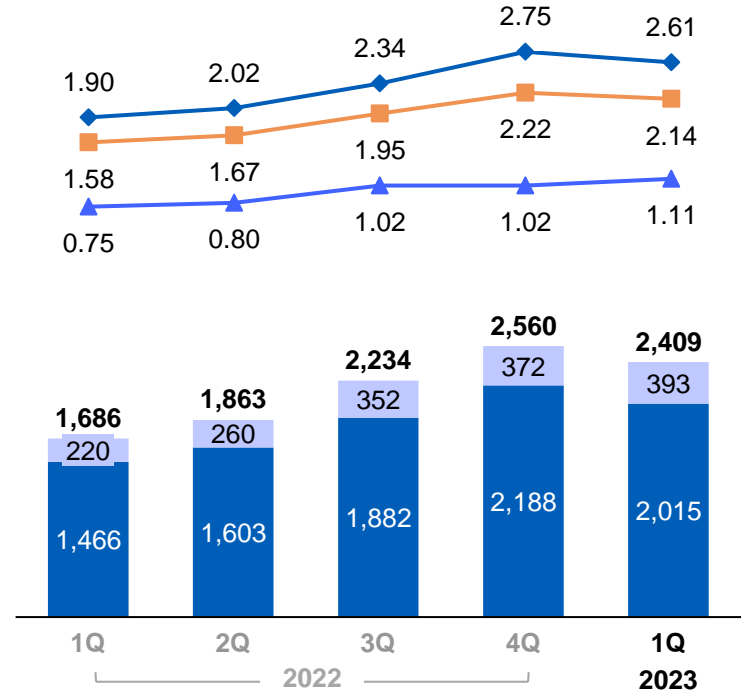
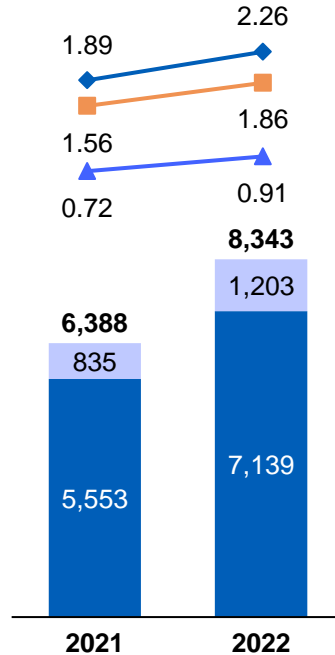
## Financial Highlights

- 1Q23 core profits rose 13% QoQ to reach another record at \$1.6 billion, boosted by fee as well as trading and investment income
- Including one-off expenses, profits rose 31% to \$1.5 billion

	1Q23 \$m	4Q22 \$m	QoQ +/(-)%	1Q22 \$m	YoY +/(-)%
Net interest income	2,409	2,560	(6)	1,686	43
Net fee income	552	485	14	572	(4)
Other non-interest income	563	285	98	101	>100
<b>Total income</b>	<b>3,524</b>	<b>3,330</b>	<b>6</b>	<b>2,359</b>	<b>49</b>
Less: Total expenses	1,440	1,418	2	1,058	36
<b>Operating profit</b>	<b>2,083</b>	<b>1,912</b>	<b>9</b>	<b>1,301</b>	<b>60</b>
Less: Amortisation of intangible assets	5	3	57	-	NM
Less: Allowance for credit and other losses	169	184	(8)	178	(5)
Add: Associate & Joint Venture	25	28	(10)	29	(13)
<b>Net profit</b>	<b>1,577</b>	<b>1,398</b>	<b>13</b>	<b>906</b>	<b>74</b>
Less: One-off expenses					
- Citi integration costs (net of tax)	67	70	(5)	-	NM
- Stamp Duty	-	176	NM	-	-
<b>Net profit (including one-off expenses)</b>	<b>1,511</b>	<b>1,152</b>	<b>31</b>	<b>906</b>	<b>67</b>

# Net Interest Income and Margin

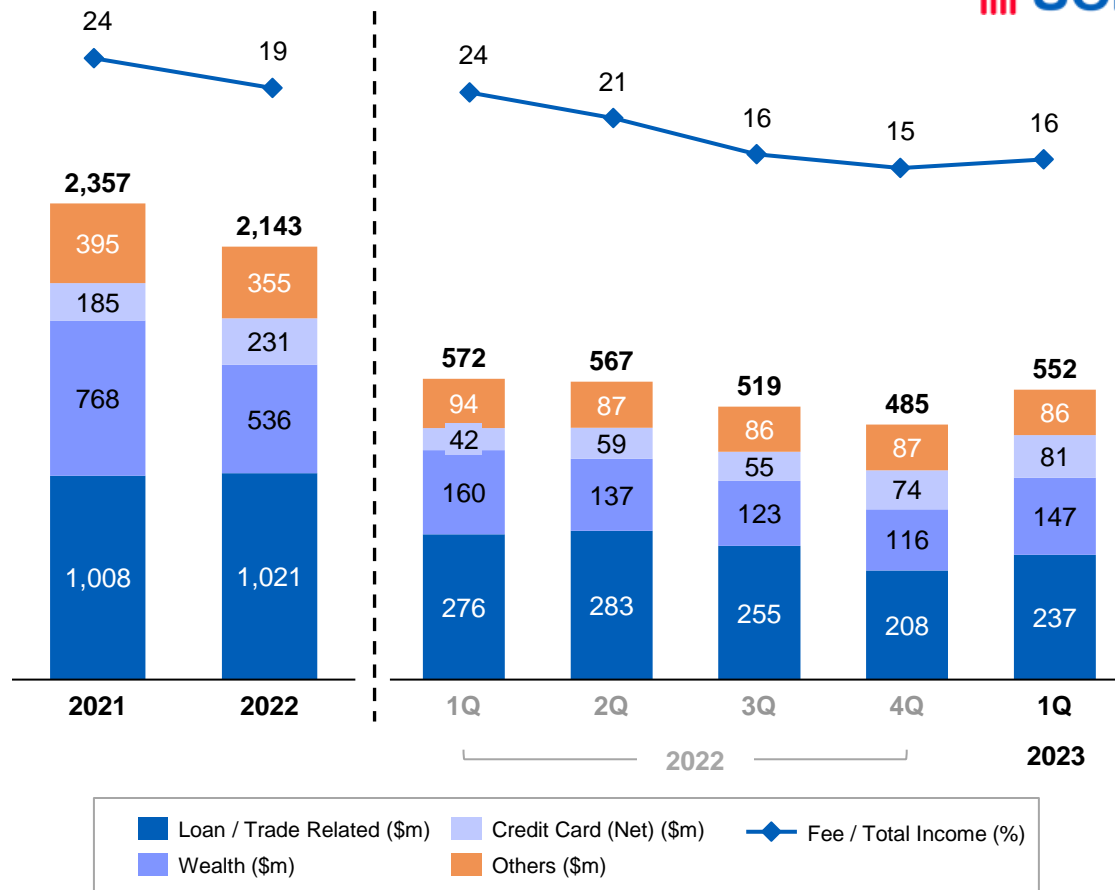
- 1Q23 NII eased 6%, partly due to a shorter quarter, as well as lower net interest margin
- NIM moderated to 2.14% from liquidity surplus placed into high quality assets and increase in funding costs





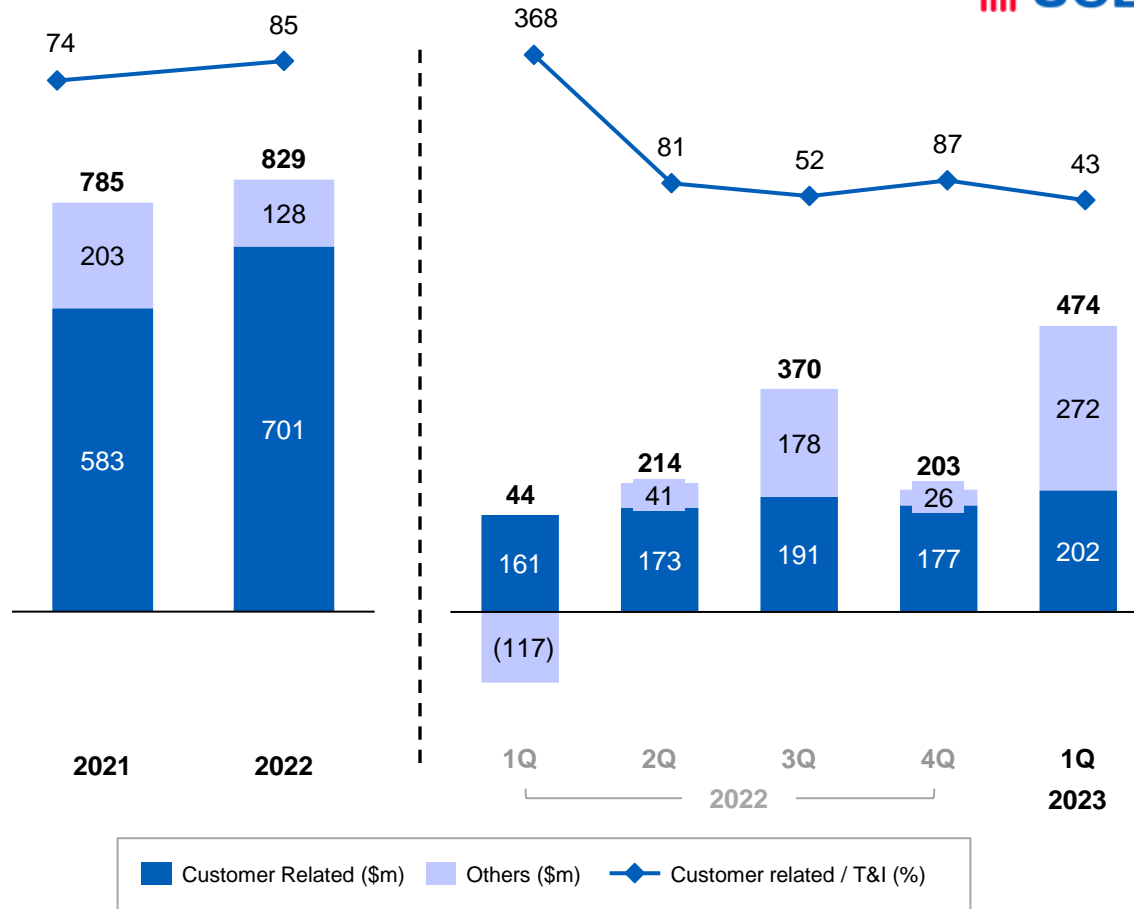
## Fee Income

- Net fee income rose 14% QoQ
- Wealth management fees recovered from improved investor sentiments
- Loan-related fees rebounded while credit card fees sustained momentum despite seasonally softer quarter



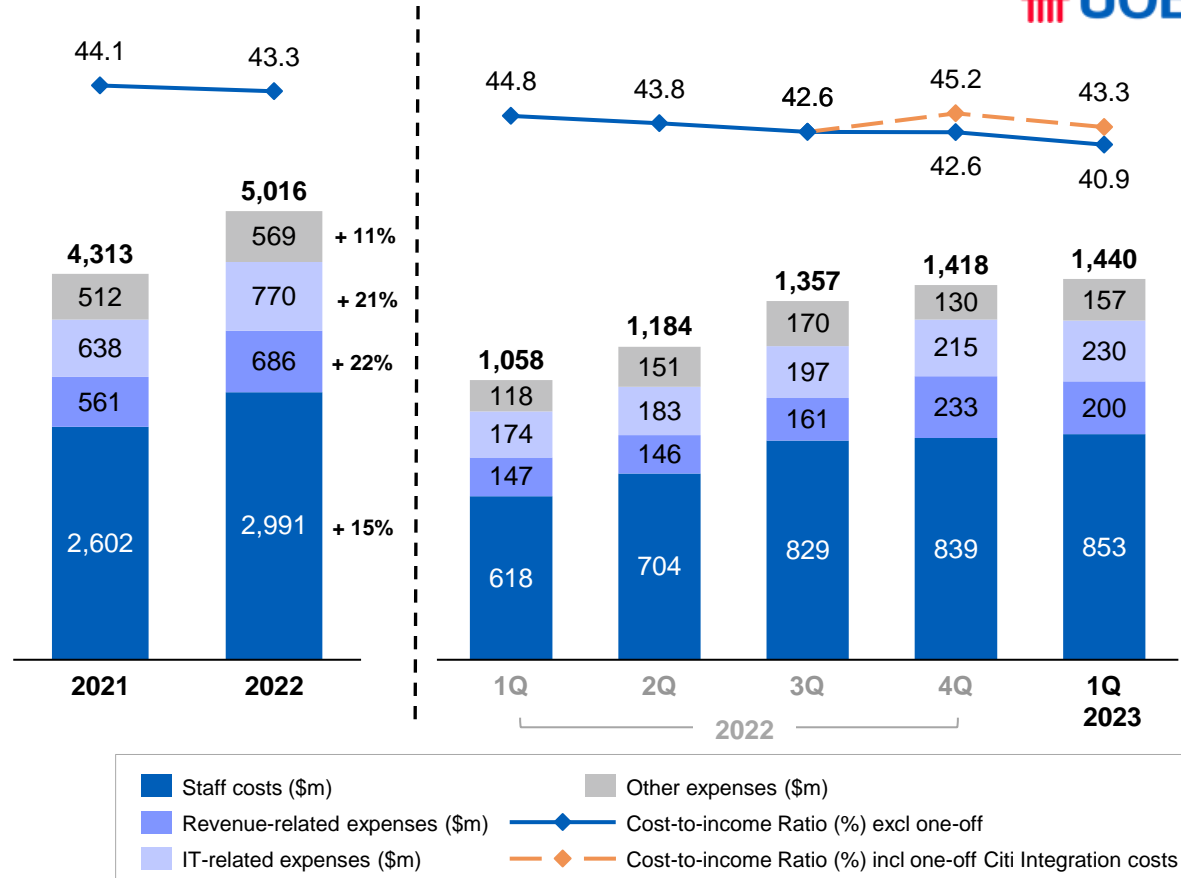
# Trading & Investment Income

- Customer-related treasury income at new high, supported by hedging demand
- Good performance from trading and liquidity management activities



# Core Expenses and Cost / Income Ratio <sup>(1)</sup>

- CIR improved to 40.9% on the back of strong income growth and disciplined spending
- Continued focus on investments to enhance capabilities to drive strategic initiatives



(1) Excluding one-off expenses

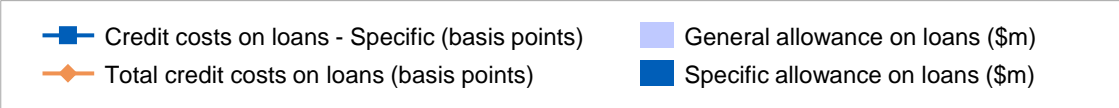
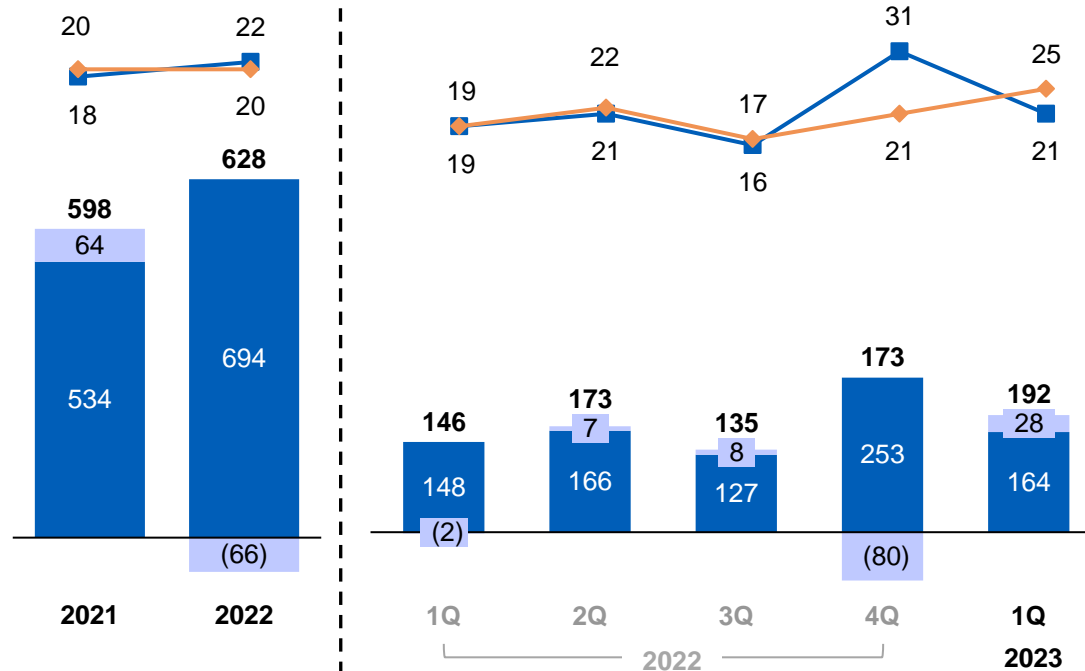
## Non-Performing Assets

- Asset quality remained resilient and portfolio well-collateralized with SP/NPA stable at 32%

(\$m)	2022				2023
	1Q	2Q	3Q	4Q	1Q
<b>NPAs at start of period</b>	5,077	5,289	5,422	5,037	5,127
<u>Non-individuals</u>					
New NPAs	462	661	214	395	301
<i>Less:</i>					
Upgrades and recoveries	207	363	448	322	80
Write-offs	36	123	60	121	218
	<u>5,296</u>	<u>5,464</u>	<u>5,128</u>	<u>4,989</u>	<u>5,130</u>
Individuals	(7)	(42)	(91)	(27)	13
<b>NPAs at end of period</b>	5,289	5,422	5,037	4,962	5,143
Add: Citi acquisition	-	-	-	165	7
<b>NPAs at end of period including Citi</b>	<u>5,289</u>	<u>5,422</u>	<u>5,037</u>	<u>5,127</u>	<u>5,150</u>
<b>NPL Ratio (%)</b>	1.6	1.7	1.5	1.6	<b>1.6</b>
<b>Specific allowance/NPA (%)</b>	31	30	33	34	<b>32</b>

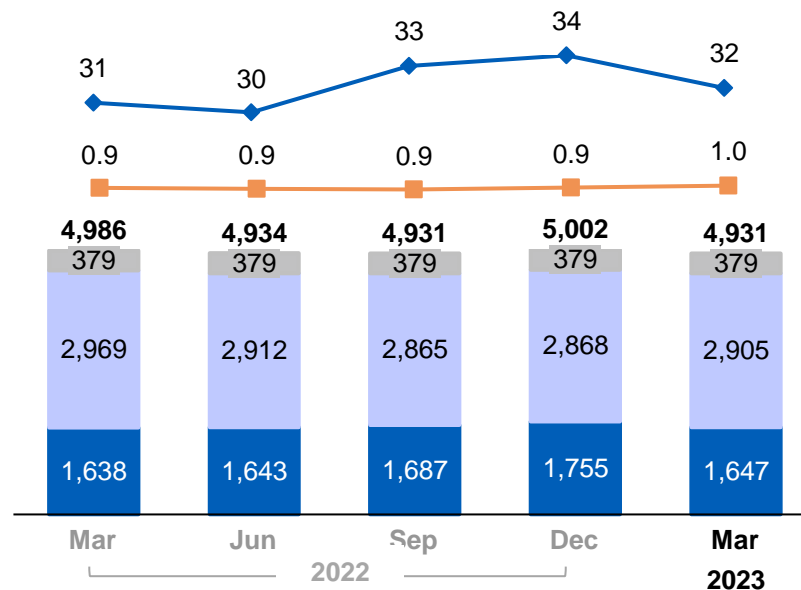
# Total Allowance on Loans

- General allowance set aside to maintain prudent levels of provisioning



# Allowance Coverage

- Adequate reserve buffer with prudent coverage for performing loans at 1.0%
- NPA coverage stable at 96% or 212% taking collateral into account



<b>NPA coverage (%)</b> <sup>(2)</sup>	94	91	98	98	<b>96</b>
<b>Unsecured NPA coverage (%)</b> <sup>(2)</sup>	216	185	207	207	<b>212</b>

■ General allowance on loans include RLAR/Performing loans (%)    
 ◆ Specific allowance/NPA (%)  
■ Specific allowance (\$m)    
 ■ General allowance (\$m)    
 ■ RLAR (\$m) <sup>(1)</sup>

Notes:  
 (1) Regulatory loss allowance reserve (RLAR) is a non-distributable reserve appropriated through retained earnings to meet MAS Notice No. 612 Credit Files, Grading and Provisioning requirements.  
 (2) Includes RLAR as part of total allowance.

## Gross Loans

- Lower loans QoQ as corporates pared down their borrowings while trade and mortgage were stable
- YoY growth of 1% on constant currency basis, led by 9% increase in ASEAN-4 portfolio with uplift from Citi consolidation

	Mar-23 \$b	Dec-22 \$b	Mar-22 \$b	QoQ +/(-)%	YoY +/(-)%
Singapore	155	160	162	(3)	(4)
<b>ASEAN-4</b>	<b>68</b>	69	63	(0)	9
Malaysia	33	33	30	(1)	11
Thailand	24	23	21	1	13
Indonesia	10	10	10	(4)	(8)
Vietnam	2	2	2	24	11
<b>North Asia</b>	<b>53</b>	52	56	4	(5)
Greater China	50	49	51	2	(3)
Others	4	3	5	24	(19)
<b>Rest of the world</b>	<b>39</b>	39	39	(1)	1
<b>Total</b>	<b>316</b>	320	320	(1)	(1)
<i>At constant FX basis</i>	<i>316</i>	<i>319</i>	<i>313</i>	<i>(1)</i>	<i>1</i>

Note: Loans are classified based on where credit risks reside, represented by country of incorporation/operation for non-individuals and residence for individuals.

## Total Funding

- Continue to focus on stable funding
- Customer deposits up 2% QoQ, alongside improvement in CASA to 47.9% on concerted fixed deposit-gathering efforts

	Mar-23	Dec-22	Mar-22	QoQ	YoY
	\$b	\$b	\$b	+/(-)%	+/(-)%
Singapore	254	249	248	2	2
<b>ASEAN-4</b>	<b>73</b>	<b>71</b>	<b>65</b>	<b>3</b>	<b>12</b>
Malaysia	34	34	32	(1)	6
Thailand	26	26	23	3	17
Indonesia	11	10	10	12	11
Vietnam	2	1	1	56	87
<b>North Asia</b>	<b>22</b>	<b>21</b>	<b>24</b>	<b>5</b>	<b>(8)</b>
Greater China	22	21	24	5	(9)
Others	0	0	0	35	>100
<b>Rest of the world</b>	<b>25</b>	<b>28</b>	<b>25</b>	<b>(9)</b>	<b>1</b>
Total Customer Deposits	374	369	362	2	3
Wholesale funding <sup>(1)</sup>	60	68	56	(11)	7
Total funding	435	436	418	(0)	4
<b>CASA/Deposit Ratio (%)</b>	<b>47.9</b>	<b>47.5</b>	<b>55.9</b>	<b>0.4</b>	<b>(8.0)</b>

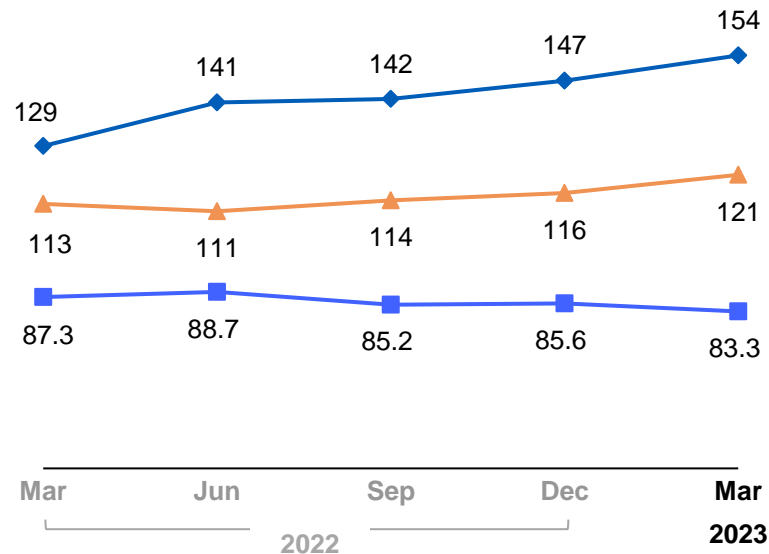
Note:

(1) Comprising debt issuances, perpetual capital securities and interbank liabilities.

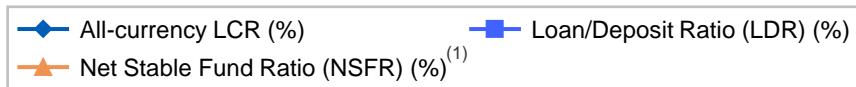


## Liquidity Ratios

- Funding and liquidity positions strengthened further with LCR at 154% and NSFR at 121%



USD LDR (%)	66.3	72.3	64.2	60.0	60.7
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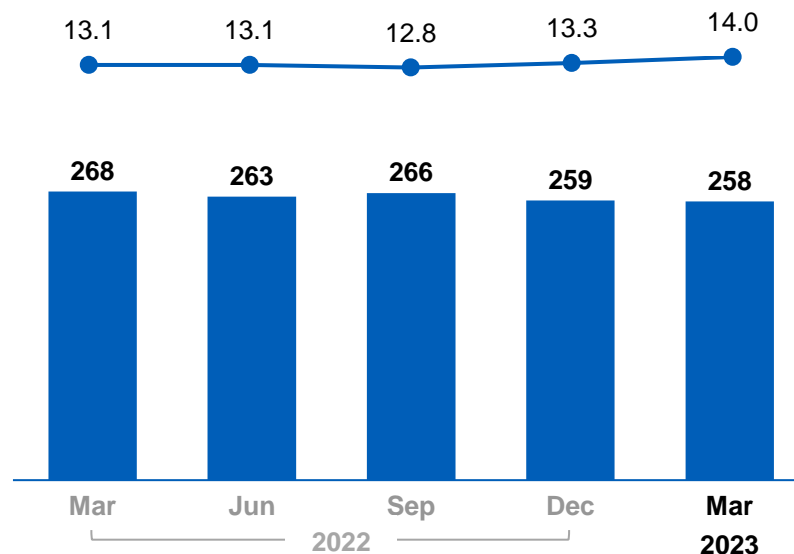


Note:

(1) MAS granted the banks relief on required stable funding (RSF) factors for the period from 8 April 2020 to 30 September 2021. The RSF factors will be gradually phase back by 1 April 2022.

# Capital

- Strong CET1 ratio at 14.0%



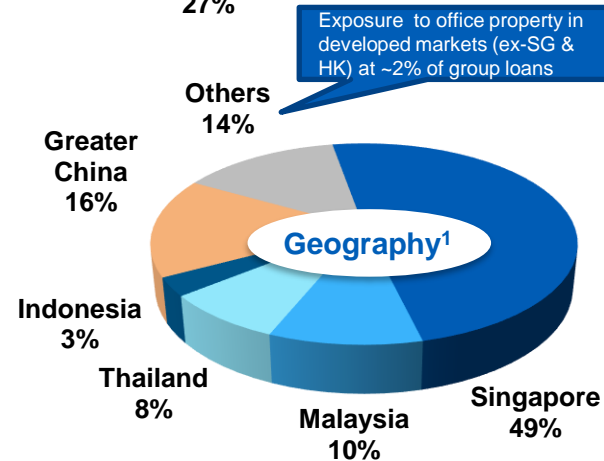
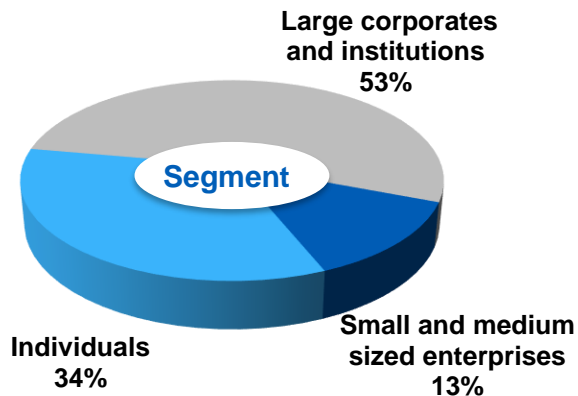
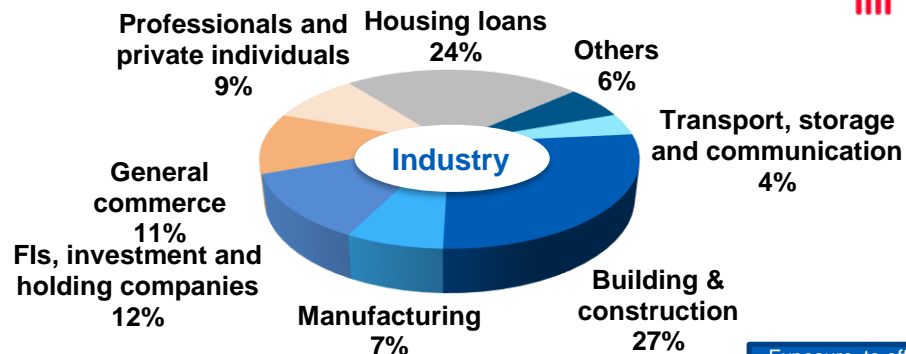
Leverage ratio (%)	6.9	6.6	6.4	6.6	7.0



# Appendix

- **Loan portfolio**
- **Exposure to Greater China**
- **Exposure to Oil & Gas sector**

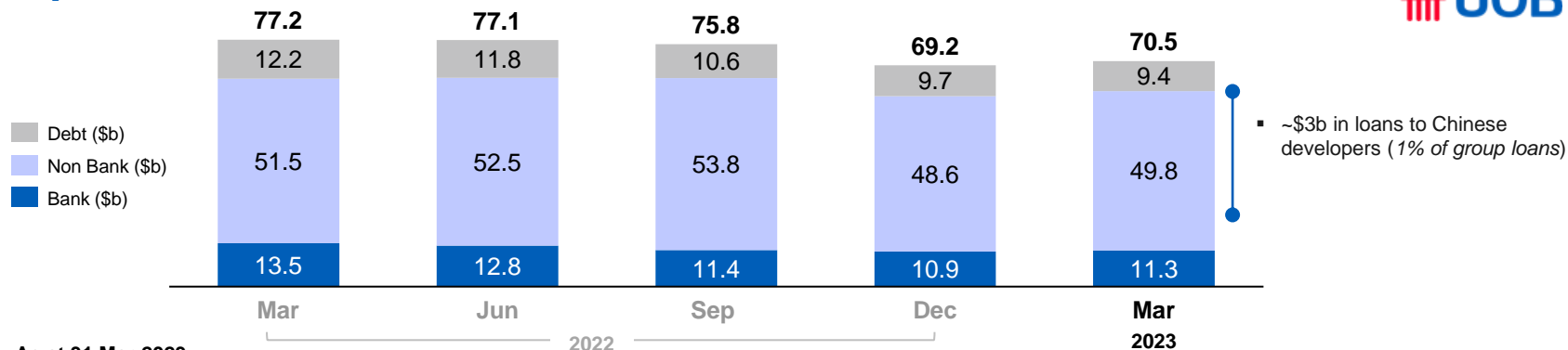
# Diversified Loan portfolio



Note: Financial statistics as at 31 March 2023

1. Loans are classified based on where credit risks reside, represented by country of incorporation/operation for non-individuals and residence for individuals.

# Exposure to Greater China



**As at 31 Mar 2023:**

## Mainland China exposure

(\$21.8b or 4% of total assets)

## Hong Kong SAR exposure

(\$42.3b or 8% of total assets)

### Bank exposure (\$8.6b)

- ~40% of total exposure to Mainland China, with top 5 domestic banks and 3 policy banks accounting for ~60% of total bank exposure
- ~100% with <1 year tenor; trade accounts for ~20% of total bank exposure

### Non-bank exposure (\$10.7b)

- Client base include top-tier state-owned enterprises, large local corporates and foreign investment enterprises
- ~65% denominated in RMB and ~55% with <1 year tenor
- NPL ratio at 0.8%

### Bank exposure (\$0.9b)

- ~95% are to foreign banks

### Non-bank exposure (\$35.7b)

- Exposure mainly to corporate and institutional clients
- ~50% with <1 year tenor
- NPL ratio at 1.5%

## Exposure to Commodities Segment

- As of 31 March 2023, outstanding loans to the commodities segment remain modest and represented 6% of total loans

Mar 23	Oil and Gas (O&G)		Other Commodity Segments <sup>2</sup>	Total
	Upstream industries <sup>1</sup>	Traders / downstream industries		
Outstanding loans	S\$1.9b	S\$7.7b	S\$8.3b	S\$17.9b
Percentage of total loans	3%		3%	6%

Outstanding O&G exposure is to downstream players and traders which are mainly national oil companies (NOCs) and global firms, while short-term structured loans account for a significant share of the remainder.

A considerable portion of upstream exposure is to NOCs and international oil companies, while vulnerable accounts were already classified and their collateral value marked down (by as much as 90%) by end 2017.

Note:

(1) O&G upstream industries include offshore service companies.

(2) Other commodity segments refer to agribusiness, metals and mining.

**Thank You**



**Right By You**